

Privacy Policy

The Yorkshire Section of the British Koi Keepers Society (YSBKKS) is committed to safeguarding your privacy. Please contact us if you have any questions or issues regarding the use of your Personal Data and we will gladly assist you. By using our website or applying for membership, you consent to the Processing of your Personal Data as described in this Privacy Policy.

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Definitions

Personal Data – any information relating to an identified or identifiable natural person **Processing** – any operation or set of operations which is performed on Personal Data or on sets of Personal Data

Data subject – a natural person whose Personal Data is being Processed

Child – a natural person under 16 years of age

We/us - The Yorkshire Section of the British Koi Keepers Society (YSBKKS)

Data Protection Principles

We promise to follow the following data protection principles:

- Processing is lawful, fair, and transparent. We always consider your rights before
 Processing Personal Data. We will provide you with information regarding Processing
 upon request.
- Processing is limited to the purpose. Our Processing activities fit the purpose for which Personal Data was gathered.
- Processing is carried out with minimal data. We only gather and Process the minimal amount of Personal Data required for any purpose.
- Processing is limited with a time period. We will not store your personal data for longer than needed.
- We will do our best to ensure the accuracy of data.
- We will do our best to ensure the integrity and confidentiality of data.



Your rights

The Data Subject has the following rights:

- 1. Right to information you have the right to know whether your Personal Data is being processed; what data is gathered, from where it is obtained, and why and by whom it is processed.
- 2. Right to access you have the right to access the data collected from or about you. This includes your right to request and obtain a copy of your Personal Data gathered.
- 3. Right to rectification you have the right to request rectification or erasure of any Personal Data that is inaccurate or incomplete.
- 4. Right to erasure in certain circumstances, you can request for your Personal Data to be erased from our records.
- 5. Right to restrict processing where certain conditions apply, you have the right to restrict the Processing of your Personal Data.
- 6. Right to object to processing in certain cases, you have the right to object to Processing of your Personal Data, for example in the case of direct marketing.
- 7. Right to data portability you have the right to obtain your Personal Data in a machine-readable format or if it is feasible, as a direct transfer from one Processor to another.
- 8. Right to lodge a complaint in the event that we refuse your request under the Rights of Access, we will provide you with a reason as to why. If you are not satisfied with the way your request has been handled, please contact us.
- 9. Right for the help of <u>supervisory authority</u> you have the right to use the help of a supervisory authority and the right for other legal remedies such as claiming damages.
- 10. Right to withdraw consent you have the right to withdraw any given consent for Processing of your Personal Data.

Data we gather

Information you have provided us with

This might be your name or email address etc – mainly information that is necessary for us to enhance your experience on our website and within our members' area.

Information automatically collected about you

This includes information such as your IP address that is automatically stored by cookies and other session tools. This information is used to improve your experience. When you look at the contents of our website, your general activities may be logged.

Information from our partners

We gather information from our trusted partners with confirmation that they have legal grounds to share that information with us. This is either information you have provided them directly with or that they have gathered about you on other legal grounds. See the list of our partners <u>here</u>.



Publicly available information

We might gather information about you that is publicly available.

How we use your Personal Data

We use your Personal Data in order to:

- Provide our membership and share information. For example, this includes
 registering your membership or forum account, communicating and interacting with
 you; and notifying you of changes to any services.
- Enhance your customer experience
- Fulfil an obligation under law or contract

We use your Personal Data on legitimate grounds and/or with your Consent.

On the grounds of entering into a contract or fulfilling contractual obligations, we Process your Personal Data for the following purposes:

- To identify you
- To communicate with you

On the grounds of legitimate interest, we Process your Personal Data for the following purposes:

• To administer and analyse our membership base

With your consent, we Process your Personal Data for the following purposes:

- To send you newsletters
- For other purposes we have asked your consent for

We Process your Personal Data in order to fulfil obligation rising from law and/or use your Personal Data for options provided by law. We reserve the right to anonymise Personal Data gathered and to use any such data. We will use data outside the scope of this Policy only when it is anonymised. We save your billing information and other information gathered about you for as long as needed for accounting purposes or other obligations deriving from law.

We might process your Personal Data for additional purposes that are not mentioned here, but are compatible with the original purpose for which the data was gathered.

To do this, we will ensure that:

- The link between purposes, context and nature of Personal Data is suitable for further Processing
- The further Processing would not harm your interests
- There would be appropriate safeguard for Processing



We will inform you of any further Processing and purposes.

Who else can access your Personal Data?

We do not share your Personal Data with strangers. Personal Data about you is in some cases provided to our trusted partners in order to either make providing the service to you possible or to enhance your customer experience. We share your data with:

Connected third parties:

- BKKS we share with BKKS the names and contact details of those members who are also members of BKKS for subscription purposes only
- Prickly Pear Design our website designer and administrator

We only work with Processing partners who are able to ensure adequate levels of protection to your Personal Data. We disclose your Personal Data to third parties or public officials when we are legally obliged to do so. We might disclose your Personal Data to third parties if you have consented to it or if there are other legal grounds for it.

How We Secure Your Data

We do our best to keep your Personal Data safe. We use safe protocols for communication and transferring data (such as HTTPS). Our systems and website are monitored for possible vulnerabilities and attacks.

Even though we try our best, we cannot guarantee the security of information. However, we promise to notify suitable authorities in the case of data breaches. We will also notify you if there is a threat to your rights or interests. We will do everything we reasonably can to prevent security breaches and to assist authorities should any breaches occur.

If you have an account with us, please note that it is your responsibility to keep your username and password secret.

Children

We do not intend to collect or knowingly collect information from children. We do not target children with our services.

Cookies and Other Technologies

Our website uses cookies and/or similar technologies to analyse customer behaviour, administer the website, track users' movements, and to collect information about users. This is carried out in order to personalise and enhance your experience with us.

A cookie is a tiny text file stored on your computer that stores information used to help make websites work. Only we can access the cookies created by our website. You can



control your cookies at the browser level. Choosing to disable cookies may hinder your use of certain functions.

We use cookies for the following purposes:

- Necessary cookies these cookies are required for you to be able to use some important features on our website, such as logging in. These cookies do not collect any personal information.
- Functionality cookies these cookies provide functionality that makes using our service more convenient and makes providing more personalised features possible.
 For example, they might remember your name and email in comment forms so you don't have to re-enter this information next time when commenting.
- Analytics cookies these cookies are used to track the use and performance of our website and services

You can remove cookies stored in your computer via your browser settings.

Contact Information

Supervisory Authority

Website: https://ico.org.uk/

Changes to this Privacy Policy

We reserve the right to make changes to this Privacy Policy.

Last updated: 31/05/2018